

The General Management of Cartotrentina s.r.l. hereby commits to the implementation of the following Quality Policy.

The primary objective of our Company is to achieve full satisfaction of Customers and other stakeholders.

To achieve this goal, the General Management of Cartotrentina s.r.l. has identified the following fundamental general objectives, applicable to the entire organization:

- manufacture defect-free products that comply with customer requirements and are suitable to meet their needs
- maintain constant focus on defect prevention rather than defect correction
- retain and further develop the existing customer base
- continuously monitor suppliers of raw materials and external processing
- ensure maximum punctuality in customer deliveries
- guarantee maximum production flexibility to customers (responding to requests in the shortest possible time) and provide full support in handling complaints and resolving issues
- continuously improve production efficiency by using all available resources without excessive waste, while ensuring compliance with applicable laws and regulations
- guarantee compliance with any ILO Fundamental Convention, as defined in the ILO Declaration on Fundamental Principles and Rights at Work (1998), including:
  - freedom of association for workers, the right to choose their representatives, and collective bargaining with employers
  - prohibition of forced or compulsory labor
  - prohibition of child labor below the legal minimum age of 15 or below the compulsory school age
  - prohibition of discrimination in employment opportunities and treatment
  - guarantee of working conditions that do not endanger safety or health
- prevention of child labor, environmental protection, recycling, and proper disposal of materials
- maintain adequate control of the working environment by complying with and enforcing health and safety regulations
- commit to compliance with all applicable legal requirements and other requirements subscribed to by the company concerning environmental aspects
- create and maintain a company culture oriented toward Quality through the dissemination of this Policy and the sharing of continuous improvement objectives
- promote and maintain an ongoing improvement process aimed at achieving clearly defined objectives

To support the achievement of these objectives, the General Management of Cartotrentina s.r.l. undertakes to:

- define, review, and keep constantly updated and appropriate to the organization's purposes the strategic development guidelines outlined in this Quality Policy
- ensure the continuous progress and expansion of the Company
- provide the necessary resources for the execution, control, and continuous improvement of activities
- comply with all applicable legal requirements and regulations
- communicate its intentions and objectives within the Company through the dissemination of this Quality Policy, ensuring it is understood and supported at all organizational levels
- ensure that this document is made available to the public

The General Management further declares that it is not directly or indirectly involved in the following activities:

- illegal logging or trade in illegal timber or forest products
- violation of human and traditional rights in forestry operations
- destruction of High Conservation Values in forestry operations
- significant conversion of forests into plantations or non-forest land uses
- introduction of genetically modified organisms in forestry operations

The General Management of Cartotrentina s.r.l. considers the primary tool for effectively implementing these guidelines to be the maintenance and application of a Quality Management System compliant with the requirements of the UNI EN ISO 9001 standard.

The General Management also considers the active participation of all personnel to be of fundamental importance and therefore intends to ensure the widest possible dissemination of this Policy.

At the same time, Management expects all company functions to rigorously comply with what is described in the Quality System documentation.

Based on the general intentions expressed above, a dashboard of process indicators is defined annually in agreement with department managers.

The General Management assumes responsibility for monitoring the performance of these indicators through periodic meetings with the respective process owners. These meetings, together with the annual Management Review, will also serve as opportunities for periodic analysis of process risks, enabling the implementation of corrective actions or the identification of improvement opportunities.

In addition to the above, Cartotrentina s.r.l. intends to focus its efforts on achieving the following additional objectives aimed at enhancing production capacity and improving quality:

- *Achieve autonomy in gluing special and/or large formats that require pre-gluing before being processed on large-format Masterfold folder-gluer. This also requires the search for regional cooperatives to reduce additional transportation costs that significantly affect the final costs of the related orders.*
- *Starting in 2026, establish a LEAN PRODUCTION system, aimed at creating value for the customer by eliminating waste within production processes. Less waste, less downtime, fewer inventories. All production-related roles, from offices to manufacturing, will be involved. A specialist will be engaged to provide training on the subject.*
- *In the second half of 2026, begin planning for the acquisition of ISO 14001 Environmental Certification (activities impacting the environment, energy consumption, emissions, waste, etc.).*

Mezzolombardo, 20 novembre 2025

La Direzione